STURM, RUGER & CO., INC.

QUESTIONS? Call Toll Free: 888-220-1173
International: 928-541-8843

RUGER LOGOWARE RETURN & EXCHANGE FORM

STEP 1 –
Original Invoice # if available: MK _____ RMA# _____ Call 888-220-1173

ORDERED BY:

Name

Address

City State/Prov. Zip

Country

E-mail (required for International Orders)

Daytime Phone

SHIPPED TO: (If different)

Name

Address

City State/Prov. Zip

Country

E-mail

Daytime Phone

Please select one of the options below:

❑ Exchange Item (Complete exchange information below.)
❑ Reimburse original method of payment (less shipping / handling)

Please indicate where we should send your refund or exchange by circling the correct name and address above.

STEP 2 – List items you are returning, including reason code (see below).

Reason Code	Description	Catalog #	Size	Price

Quality	Satisfaction	Catalog	Fit	Service
01 Quality unsatisfactory	03 Did not like style	07 Not as described	09 Too small	12 Shipping damage
02 Product flawed	04 Did not like material	08 Not as pictured	10 Too large	13 Wrong item shipped
	05 Did not like color		11 Ordered wrong size	
	06 Price too high			

STEP 3 – Exchange Information For U.S. exchanges, Ruger will waive the regular shipping charge on exchanged items.

Catalog #	Description	Size	Price Each	Quantity	Total

STEP 4 – Method of Payment

If the total of your exchange or new order exceeds the value of your return, please provide method of payment. (Check One)

❑ Visa ❑ Mastercard

Please include credit card number and expiration date

Exp. Date Mth/Year Signature

❑ Check enclosed
❑ Money Order enclosed

STEP 5 – Mailing Label

Enclose return form and merchandise in a securely wrapped package. Tape return label over original shipping address and return by mail or private carrier.

Return label

Sturm, Ruger & Co., Inc.
Logoware Returns
200 Ruger Road
Prescott, AZ 86301-6181